MARINE CORPS UNIVERSITY/EDUCATION COMMAND ORDER 1700.1B

From: Commanding General
To: Distribution List

Subj: REQUEST MAST INITIATING DIRECTIVE

Ref: (a) U. S. Navy Regulations
(b) Marine Corps Manual
(c) MCO 1700.23G
(d) NAVMC Directive 1700.23F
(e) TECOMO 1700.1B
(f) HQSVCBN 1700.2L

Encl: (1) NAVMC 11296 Rev 5-19
(2) Command Specific Elements for Request Mast
(3) Request Mast Points of Contact

1. Situation. This Order constitutes the Initiating Directive for the Commandant’s Request Mast Program.

2. Cancellation. Education Command Order 1700.1A.

3. Mission. To preserve the right of all service members to directly communicate grievances to or seek assistance from their Commanding Officers, as exercised through the formal process of Request Mast. Request Mast, as established in reference (a), Articles 0820 and 1151.1, and reference (b), paragraph 2805, includes both the right of the service member to communicate with the Commanding Officer (CO) per reference (f), or the Commanding General (CG), normally in person, and the requirement that the CO or CG consider the matter and personally respond to the service member requesting mast.

4. Execution

a. Commander’s Intent and Concept of Operations

(1) Commander’s Intent. This Order will be utilized by all service members of this command for the purpose of exercising Request Mast with the CG. This Order will be published and all personnel will be informed of its content.

DISTRIBUTION STATEMENT A: Approved for public release; distribution is unlimited.
(2) Concept of Operations. Request Mast applications will be submitted in writing utilizing NAMC Form 11296 via the chain of command to the CG. The format will be similar to the ones used in appendices B and C of reference (d) and this Order.

(a) A copy of the Request Mast Initiating Directive and a completed Command Specific Elements List, template provided in enclosure (1), will be posted on the troop information board in each organization within Education Command (EDCOM). All personnel will be informed of its content.

(b) All Request Mast cases involving service members will be referred to the Commanding Officer in the administrative chain of command for action. In the event the Request Mast cannot be resolved at that level, it will then be elevated to the CG, EDCOM for resolution.

(c) The immediate CG in the chain of command is the CG, EDCOM. However, per reference (e), in situations where the Commander of EDCOM is not a General Officer or an officer granted General Courts Martial Convening Authority, the immediate CG in the chain of command whom a military member can request mast will be the CG of Training and Education Command (TECOM).

b. Coordinating Instructions. All EDCOM service members exercising Request Mast shall do so utilizing references (d), (e), this Order, and enclosure (1).

5. Administration and Logistics. The Command Inspector General (CIG), TECOM is authorized to review Request Mast addressed to the CG, EDCOM and make appropriate recommendations pertaining to the Request Mast application. The CIG is not authorized to respond to or deny a Request Mast on behalf of the CG, EDCOM. EDCOM Vice Presidents and Directors shall:

a. Ensure that all personnel are familiar with this order and the associated command specific elements.

b. Facilitate the process of Request Mast applications addressed to the CO or CG, EDCOM for consideration.

c. Facilitate scheduling their service members to see the CO or CG in order to execute their right of Request Mast.

6. Command and Signal

a. Command. This Order is applicable to all military members of this command.
b. Signal. This Order is effective the date signed.

J. M. BARGERON

DISTRIBUTION: A
Copy to: CIG, TECOM
H&S Bn, MCB Quantico
# Marine Corps Request MAST

**Privacy Act Statement**

Authority: 10 U.S.C. 5014; 10 U.S.C. 5020; SECNAVINST 5430.57 series; SECNAVINST 5370.5 series; and E.O. 9397 (SSN), as amended. RORN N06041-1

Principal Purpose: To determine the facts and circumstances surrounding allegations or complaints against Department of the Navy personnel and/or Navy/Marine Corps activities. To present findings, conclusions, and recommendations developed from investigations and other inquiries to the Secretary of the Navy, Chief of Naval Operations, Commandant of the Marine Corps, or other appropriate Commanders. Routine Uses: Information will be disclosed to command personnel with a need to know in order to process, analyze, and take actions in response to requests. Information may be disclosed to the Secretary of the Navy, Chief of Naval Operations, Commandant of the Marine Corps, or other appropriate Commanders with a need to know in order to provide a record of grievances, command decisions, and any subsequent personnel management actions. A complete list and explanation of the applicable routine uses is published in the authorizing RORN available at [http://doctrine.defense.gov/Privacy/RORN/Index/Corp-Component-Article-View/Article/6/9354/000841-1/](http://doctrine.defense.gov/Privacy/RORN/Index/Corp-Component-Article-View/Article/6/9354/000841-1/).

Disclosure: Voluntary. However, failure of the applicant to complete all the requested items could result in inaccurate command analysis and delayed command actions.

## Part I: Request: Completed by the Applicant

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<th>3. EDIPI:</th>
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<th>4. UNIT:</th>
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5. I REQUEST MAST WITH: (The Commander with whom you desire to communicate)

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<th>5a. NAME OF COMMANDER (Rank, Full Name)</th>
<th>5b. COMMAND:</th>
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6. SUBJECT MATTER: (Describe your grievance or problem. Include details and facts about the matter. Provide dates and names of any individuals involved, possible witnesses, and to whom this matter may have been previously reported. Attach additional sheets, as needed.)

7. REQUESTED RESOLUTION: (Clearly describe the resolution you seek from the Commander named in block 5a.)

8. AFFIDAVIT:

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<th>I, [Signature], certify the statements in blocks 6 and 7 are true.</th>
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   Signature: [Signature]  Date: [Date]
PART III: FINAL DISPOSITION: ONLY BY THE COMMANDER ULTIMATELY SELECTED BY THE APPLICANT

10. FINAL DISPOSITION: (Detail any actions or attempts to resolve the grievances/problem. Include any referrals for further personnel actions. If an inquiry or investigation was conducted, provide relevant findings. If the request was denied by the Commander specified in Block 5a, explain why the matter was inappropriate for Med.)

Signature: ___________________________ Date: ___________________________

PART IV: APPLICANT'S ACKNOWLEDGEMENT OF FINAL DISPOSITION

11. Applicants must sign the acknowledgement of final disposition or if they wish to voluntarily withdraw their request.

☐ Final Disposition by a selected subordinate Commander: Without any intimidation, coercion, or fear of retaliation, I voluntarily disclosed my Request Med to a Commander who was subordinate to the Commander I originally requested in block 5a and I accept and fully understand the disposition of my grievance.

Name: ___________________________ Command: ___________________________

☐ Final Disposition by the requested Commander: My Request Med was granted and I communicated directly with the Commander specifically named in block 5a. I fully understand the disposition Final Disposition by the requested Commander.

☐ Request Denied: I understand my Request Med was denied by the Commander I specifically named in block 5a.

☐ Request Withdrawn: Without any intimidation, coercion, or fear of retaliation, I voluntarily withdraw my Request Med.

Applicant Signature: ___________________________ Date: ___________________________

Witness Signature: ___________________________ Date: ___________________________

Print Name (Witness) ___________________________ Rank ___________________________ Command/Unit Name ___________________________
COMMAND SPECIFIC ELEMENTS FOR REQUEST MAST

1. Command points of contact to initiate Request Mast applications for EDCOM service members aboard Quantico:
   
a. Enlisted: First Sergeant, Training and Education Company (TECo); Sergeant Major, Headquarters and Service Battalion (H&S Bn); Sergeant Major, EDCOM.
   
b. Officer: Executive Officer, TECo; Executive Officer, H&S Bn; Chief of Staff, EDCOM.

2. Request Mast chain of command for EDCOM service members assigned aboard Quantico is:
   
a. Immediate Commanding Officer: Commanding Officer, TECo
   
b. Next Level Commanding Officer: Commanding Officer, H&S Bn
   
c. Immediate Commanding General: Commanding General, EDCOM

3. Education Command units who fall under his Request Mast Initiating Directive are:
   
a. Expeditionary Warfare School
   
b. Command and Staff College
   
c. School of Advanced Warfighting
   
d. Marine Corps War College
   
e. College of Enlisted Military Education (includes Staff Noncommissioned Officer Academy, Quantico, VA)
   
f. College of Distance Education and Learning
   
g. Lejeune Leadership Institute
   
h. Center for Advanced Operational Culture Learning
   
i. History Division and Gray Research Center
   
j. National Museum of the Marine Corps

4. Additional Instructions. All Request Masts with the CG, EDCOM should be forwarded as expeditiously as possible to the CIG following the guidance in chapter 4 of reference (d). Reference (d), Appendix C requires the command to identify by name, billet, rank, location and phone number, the points of contact to initiate a Request Mast and the Request Mast chain of command. To comply with this requirement the CIG will publish a list of these individuals via separate document, and update this list as changes occur.

ENCLOSURE (2)
REQUEST MAST POINTS OF CONTACT AND COMMANDERS
FOR
EDUCATION COMMAND HEADQUARTERS MILITARY STAFF PERSONNEL

THIS LIST OF POINTS OF CONTACT WILL BE PLACED IN WORK SPACES AND
BARRACKS AREAS TO ASSIST IN PREPARATION OF REQUEST MASTS

ENLISTED

FIRST SERGEANT TECO: 1stSgt Felix A. Ferrin/(703) 784-6057/Bldg 2006

SERGEANT MAJOR H&S BN: SgtMaj Gabriel E. Macias/(703) 784-2263/Bldg 2006

SERGEANT MAJOR EDCOM: SgtMaj Douglas F. Cutsail III/(703) 784-6943/Bldg 2076

OFFICER

EXECUTIVE OFFICER H&S BN: LtCol Michael Bowers/(703) 784-2264/Bldg 2006

CHIEF OF STAFF EDCOM: Col Gregory L. Lemons/(703) 784-3515/Bldg 2076

COMMANDERS

IMMEDIATE COMMANDING OFFICER, CO TECO: Maj Scott Ballard/(703) 784-2901/
Bldg 2006

NEXT COMMANDING OFFICER, CO, H&S BN: Col Edward J. Danielson/(703) 784-
2264/Bldg 2006

IMMEDIATE COMMANDING GENERAL, CG, EDCOM: BGen Jay M. Bargeron/(703)
784-3515/Bldg 2076

COMMAND INSPECTOR GENERAL, TRAINING AND EDUCATION COMMAND

Mr. Albert T. Conord/(703) 784-3073/Bldg 1019

REQUEST MAST REFERENCES

THIS LIST WILL BE UPDATED EACH TIME ANY OF THE ABOVE INFORMATION
CHANGES. THE OFFICE OF THE COMMAND INSPECTOR GENERAL (CIG), TRAINING
AND EDUCATION COMMAND IS RESPONSIBLE FOR UPDATING THE LIST.
ANYONE WITH INFORMATION ON THE ACCURACY OF THE LIST CAN
CONTACT THE CIG OFFICE AT (703) 784-1628 OR EMAIL AT
TECOM.TECHOTLINE@USMC.MIL.

ENCLOSURE (3)
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### Operation Code

#### Affixing Routing Sheet
- **A** - Appropriate Action
- **B** - Guidance
- **C** - Signature
- **D** - Comment
- **E** - Recommendation
- **F** - Concurrence

#### Originator or Office
- **X** - Originator or Office
- **Y** - Appropriate Action
- **Z** - Guidance

#### Subject: Request MAST Initiating Directive

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#### Action Required
- **R** - Routine
- **U** - Urgent

#### Reference Held By
- **(Name, Grade, Office, Phone)**
  - R.E. Pitts, Director of Administrative Services, (703) 784-6836

### Addresses

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### Remarks and Signature

Purpose: This Order presents the Initiating Directive for the Commandant's Request MAST Program.

Recommendation: Respectfully request CG's signature.

Very respectfully,

R. E. Pitts

SEP 1 0 2019 1976