# MarineNet Video Services User Guide



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#### 1. MarineNet Video Services

MarineNet Video Services (MVS) enables Marines to share training and educational videos. The mission of MVS is to provide global access to video content that has been self-developed by the Marine Corps' user base. MVS explicitly captures and distributes the tacit knowledge and experience of the individual Marine through user-generated video-based training. MVS is intended to bridge any continuity gaps that exist between doctrine, formal distance learning modules, resident schoolhouse training, on-the-job-training, and the execution of established procedure through accepted techniques. MVS is an exclusive platform open only to registered users of MVS and is hosted by Marine Corps University's College of Distance Education & Training (CDET).



- a. My Videos: Contains all the videos that the user has uploaded to MVS.
- **b.** My Channels: Shows all the channels that user is associated to when that user has been given a specific role in a channel. These roles include Sponsor, Manager, Reviewer, Uploader, or User.
- **c. Upload**: This tab is where a user goes to upload videos to a channel in MVS. After going through the procedures to upload a video, it will take the system at least 30 minutes to encode and upload the video to the specified channel.
- d. Categories: Allows a user to narrow down their video search by the available categories which include Communication & Technology, Physical Training, Munitions, Ground Warfare, Aerial Warfare, Administration, Logistics, Regulations & Ceremonies, Medical & Safety, Cyber, and all other categories

- e. Browse Channels: Location of all the channels that are active on MVS and allowing a user to search a specific channel. The ability to request a channel for MVS also resides in "Browse Channel".
- f. Manage MVS: The tab is only available for system administrators. Regular MarineNet users will not see this tab.
- g. About: Provides the purpose and intent of MVS.
- **h. Help Center**: Leads you to the MVS Help Center page which will provide guidance and assistance for using MVS. Topics covered on the help page includes creating quality video, appropriate content guidance, comment policy, prohibited content, video compression, problems playing videos, problems uploading videos, channel management, and video review process. The page also provides a Request Support link for any issues not covered in the Help Center.
- i. Featured Videos: Carousel on the MVS main page that shows highlighted videos.
- **j.** Site Search: The search bar allows the user to do an entire site search on MarineNet but can use a filter to narrow down the specific material that the user is searching.

#### 2. Channel Management Roles

The intent of the MVS channel is provide a unit or organization a platform to organize their video content for training and educational purposes. CDET provides the tools but the unit or organization manages the channel and its content.

- **a. Sponsor**: The unit's CO or organization's Director, who is ultimately accountable for the content on the channel. The sponsor role can only be changed by the channel sponsor when a new CO or Director takes over command responsibility.
- b. Channel Manager: The channel manager is responsible for maintaining the channel's settings, assigning user roles, and managing the reviewers. A channel manager can also approve/disapprove, upload, and disable videos for their channel. As channel manager, a user does not need other roles to operate the channel. Any video that is uploaded by a channel manager will automatically be uploaded to the channel with no review process needed. A channel can have up to four channel managers.
- **c. Reviewe**r: A channel reviewer is responsible for viewing all videos uploaded to their site before approving them to be published on MVS.
- **d.** Users: A user can upload videos to the channel, but the videos will not be published until a reviewer approves them.

#### 3. Requesting a Channel

**a.** After logging into MarineNet Portal Page, click the **MVS** link in the center of the page or on the navigation toolbar on the left side of the page.



**b.** On the MVS homepage click the **Browse Channels** link on the navigation bar on the left side.



c. Click the Add Channel button in the top right corner of the page.



**d.** A popup page will come up, click the box if you meet the requirements that are outlined in the popup message. Once clicked, the popup message will expand. Ensure the information, email, and contact number are correct before clicking **Submit**. After verifying the information is correct collect **Submit**.



<b>ÖMARINEN</b>	5T	CREATING A CHANNEL	×	Site Search Q
PORTAL	BROWSE CHANNELS			
COURSE CATALOG	Sort By	Channels on MarineNet Video are intended to host education and training videos and not for personal use. The following ar		O Add Channel
MY COURSES		required for hosting a channel:		
MY SCHOOLHOUSES	Filter By	Command sponsorship     Channel management		
SELF-PACED COURSES	Marine Aviation Tr			10th Marine Regiment
(MARINENET)	MAR AVN TRNG SPT 0 Videos	Yes, I meet the requirements outlined above and would line to learn more about creating a channel on MVS.	ke	USA WAR COLLEGE CARLISLE JT BIL 9 Videos
(MOODLE)		First Name		22d Marine Expeditionary Unit
VIRTUAL LEARNING	Ensure all rage			CE 22D MEU II MEF
ENVIRONMENT (CONNECT)	information active	Last Name		0 Videos
MARINENET VIDEO SERVICES (MVS)	is correct	Rank		2d Battalion, 4th Marines
My Videos	DEN C	Unit		2DBN 4THMAR 15
My Channels		Email		Click
Upload	2d Maintenance B	Phone		2d Marine Logist Submit
Categories Browse Channels	2D MAINT BN CLR 2 2 Videos			DET 1 SOPPORT CO
Manage MVS	"Standarbing the Warrist"	Cancel Subi	mit	
About	2d Supply Battalio		100	2d Transportation Support Battalion

e. After clicking **Submit**, CDET personnel will email the submitter to gather more information to create the channel. To help the process, please have MarineNet username or EDIPI for the channel sponsor and the channel managers ready as well as the channel title.

#### 4. Finding and Using the Channel Management Page

a. To find the Channel Management page of the desired channel, there are several methods that can be used. One method is to click the **My Channels** link on the left side on the Navigation panel. Any user who is associated with channel and has a user role for a channel, that channel will show up **My Channels**. In **My Channels**, select the desired channel to get to the Management page.



**b.** After selecting the desired channel in **My Channels**, the main page of the channel will come up. In the top right corner the page, click the **Manage** button. The **Manage** button will only be there for users with roles for that channel.



**c.** After clicking the **Manage** button, the Channel Management page will populate. There are four tabs available for channel management including **Videos**, **Users**, **Playlists**, and **Settings**. These functions will be discussed over the next few sections.

	ŦT			Site Se	earch	۹ (۵)	
PORTAL	VIDEOS USERS PLAYLISTS S	ETTINGS				← <u>Back</u> t	o Ecosystem
COURSE CATALOG MY COURSES	Status:	~	Uploader:	~	Reviewer:		~
MY SCHOOLHOUSES SELF-PACED COURSES (MARINENET)	Total Videos: 16	Status 💌	Uploaded On ≜	Reviewed by <b>±</b>	Uploaded By 👱	Comments	
INSTRUCTOR-LED COURSES (MOODLE)	EdTech Video Podcast: How the Ecosystem is being used by CDETs Continuing Education Program (CEP)	Active	5/14/2020 4:24:20 PM	ERIKA.A.JACOBS1	ERIKA.A.JACOBS1	0	(MA)
VIRTUAL LEARNING ENVIRONMENT (CONNECT)	EdTech Video Podcast: How the Ecosystem is being used by CDET's Continuing Education Program (CE	Inactive	5/14/2020 4:21:23 PM	ERIKA.A.JACOBS1	ERIKA.A.JACOBS1	0	<b>AN</b>
MARINENET VIDEO SERVICES (MVS) My Videos	EdTech Video Podcast- How the Ecosystem is being used by CDETs Continuing Education Program	Deleted	5/14/2020 2:19:03 PM	ERIKA.A.JACOBS1	ERIKA.A.JACOBS1	0	<b>A</b>
,	CalTa de Média e De Para de Harro de a	Deleted	E /4 4 /0000 0.4 E.40 DM			0	

**d.** Another option to find the Channel Management page is to click the **Browse Channels** link on the left side on the Navigation panel.



e. In Browse Channels, click Load More at the bottom of the page until the desired channel is found. Then click the channel to get to the homepage of the channel.



**f.** After selecting the desired channel in **Browse Channels**, the main page of the channel will come up. In the top right corner the page, click the **Manage** button



**g.** Another option to find the Channel Management page is to type in the name of the channel in the **Site Search** at the top right of the page and click search or press Enter.



**h.** After clicking search, the **Course Catalog** page will open with the results. In order to narrow down the search for MVS Channels, click the **MVS Channels** check box to the left of the search.



i. After clicking the **MVS Channel** check box, all channels that are relevant to the search will populate. The user can then click the desired channel to get to the main page of that channel.



#### 5. Channel Management: Video Management

#### a. Videos Tab Overview

i. The Videos tab on the Channel Management page shows all the videos that have been uploaded to the page to include active, inactive and deleted videos. At the top of the Videos page, a user with a specialized role with that channel (sponsor, channel manager, uploader, and reviewer) can use the Status, Uploader, and Reviewer drop down boxes to narrow the list of videos by category. The Status drop down box narrows the list of videos by category. The Uploader and Reviewer drop down boxes to by Active, Inactive, Deleted or Pending Review. The Uploader and Reviewer drop down boxes narrow the list of videos by the uploaders and reviewers of that channel.

IDEOS USE	RS PLAYLISTS	SETTINGS				← <u>Back to Ecosyst</u>
itatus:			Uploader:		Reviewer:	
All		ž			×	ž
otal Videos: 1	6					
Title 👱		Status 💌	Uploaded On	Reviewed by	Uploaded By 🛫	Comments
EdTech Video	Podcast: How the	Active	5/14/2020 4:24	:20 PM		0
Ecosystem			_,,		I г	
Continuing	Click drop do	wn		Click drop down		Click drop down
	to sort betwe	en <sup>tive</sup>	5/14/2020 4:2	to sort between		to sort between 📍
Ecosystem Continuing	Active, Inactiv	ve,		Uploaders of		Reviewers of
EdTech Vic	or <b>Deleted</b>	ted	5/14/2020 2:1	the channel		the channel 🛛 🖻
Ecosystem						

## b. Approving or Disapproving a Uploaded Vid

 In the Video tab of the Channel Management page, there will be a Pending Review in the Status column. To approve the video, click the Edit (pencil shape) button on the right side of the video

IDEOS USERS PLAYLISTS SETTINGS				Click <b>Edit</b> button	← Back to 9th Engi	neer Support Battal
tatus:		Uploader:		in order to		
All	~			approve or		~
otal Videos: 4				approve or disapprove the	$\square$	
Title 👱	Status 💌	Uploaded On 🔺	Reviewed by <b>*</b>	video	Comments 💌	
Fuel Site Displacement BF Co FY20	Active	2/19/2020 10:22:49 PM		Video	0	(JI)
Hose Reel Emplacement BF Co FEX FY20	Active	2/18/2020 6:33:14 AM		l	0	1
Bulk Fuel Test Video	Pending Review	8/22/2019 11:28:23 PM			0	(M <sup>R</sup>
Utilities and Bulk Fuel Water Distribution Training	Active	8/22/2019 11:00:38 PM			0	

ii. After clicking **Edit**, the video **Info and Setting** page will open. Please watch and review the video and ensure the metadata is correct before approving it. To approve the video, scroll down to the bottom of the page and click **Approve**.



iii. Once approved, the video can now be seen by MarineNet users.

#### c. Editing Metadata, Deleting, Deactivating, or Approving Videos on the Channel

i. To modify a video on the channel, click the **Edit** (pencil shape) button on the right side of the video to access the videos settings.

IDEOS USERS PLAYLISTS S	ETTINGS				← <u>Back</u>	to Ecosyste
itatus: All <b>iotal Videos: 16</b>	~	Uploader:		Click <b>Edit</b> button to get to video settings		~
Title <u>▼</u>	Status 💌	Uploaded On 🔺	Reviewed by <b>*</b>	Uploaded By 🛫	Comments 	
EdTech Video Podcast: How the Ecosystem is being used by CDETs Continuing Education Program (CEP)	Active	5/14/2020 4:24:20 PM			0	<b>A</b>
EdTech Video Podcast: How the Ecosystem is being used by CDET's Continuing Education Program (CE	Inactive	5/14/2020 4:21:23 PM			0	<b>Gal</b>
EdTech Video Podcast- How the Ecosystem is being used by CDETs Continuing Education Program	Deleted	5/14/2020 2:19:03 PM			0	<b>A</b>

- ii. After clicking the **Edit** (pencil shape) button, the **Info & Setting** tab will populate for the video. Once on the video page, to edit the current video click the **Edit** button on the right side of the page. Once done, click the **Save** button which populates when the metadata is being edited.
- iii. Also the video can be deleted or deactivated from this page too. The **Delete** and **Deactivation** buttons are located at the bottom of the page.

	MarineNet Ecosystem being used? c School (TBS)		Status: Active Submitted by: EF Submitted on: 5/20/2020 11:54:52 AM Last Modified by: E Last Modified on: 5/20/2020 12:46:15 PM Contact Email: eajacobs3@yahoo.com Contact Phone: Reviewed By: ER Duration: 15:02 Video Id: 570208d4-5127-42ea-b5b4-88c8355c745c Filename: ET Video Podcast TBS.mp4 Channel: Ecosystem Playlists:
Problems with Video	About the review process Click Edit bu	tton	Edit Thumbnail Download
FOUO: No <u>What is FOUO?</u> Title: EdTech Video Podcast: How the Ecosystem is being used by The	to edit vide metadata	Keywords:	Edit
Video Type: Review / Testimonial	× .		
Categories: Communications & Technology Physical Training Munitions Ground Warfare		Departmen MarineNet Comments:	Corps University College of Distance Education and Training (CDET), Educational Technology t met with members of The Basic School Academics Department to see how they are using the Ecosystem.
Aerial Warfare Administration Logistics Regulations & Ceremonies Medical & Safety Other		Your commen	Delete and Deactivate button
© Other			Close Delete Deactivate

FOUO: OYes INO What is FOUO?				Sav	e Cancel
Title:		Keywords:		¬_/_	
EdTech Video Podcast Ecosystem Overview	✓	MarineNet x Ecosyste	Click <b>Save</b>	t x A X	
Video Type:		Keywords (Separate by	button	F	•
Tutorial	*	Description:			
Categories:			niversity College of Distance Educ nent will walk you through the ne ttion.		
Physical Training					
		Comments:			//
Ground Warfare		Your comments are of	ptional. However, it is a good way	to provide feedback to the	submitter of this

.

## 6. Channel Management: User Management

## a. Add Channel Managers, Reviewers, Uploaders, Users (Individual or Unit)

i. From the Management page of the channel, click the **Users** tab.

<b>WARINE</b>	NET			Site Search	٩	2	
PORTAL COURSE CATALOG MY COURSES MY SCHOOLHOUSES	VIDEOS US <u>ERS</u> PLAYLISTS Status: All Total Videos: 20	SETTII	VGS Uploader:	Click <b>Users</b> button	Reviewer:	← <u>Back to E</u> r	<u>cosystem</u>
LIBRARY Y	Title 👱	Status 💌	Uploaded On 📤	Reviewed by 💌	Uploaded By 👱	Comments •	
(MARINENET)	EdTech Video Podcast: The MarineNet e-Learning Ecosystem Library Component	Active	9/4/2020 3:58:03 PM			0	(and the

ii. From the user's tab, click the **+ New Users** button (Note: Only Channel Managers and Sponsors can add or remove new users).

VIDEOS USERS PLAYLISTS SETTIN	GS			← Back to Ecosystem
New Users     Remove     Remove	Click <b>+ New</b> Users button			
There are no pending request currently.				
▲ SPONSOR				
Username		Grade	Unit	

iii. A popup screen will appear. Click the type of user that needs to be added (Channel Manager, Video Reviewer, Uploader, or Viewer) and either input the MarineNet Username or EDIPI of that user. Then click **Add User(s)**.



VIET	ADD USERS TO YOUR CHANNEL	×	<ul> <li>&lt; ❷</li> </ul>
VIDEOS USER	Add Managers to channel Please enter users by EDIPI or username. Comma separated	1	Type in MarineNet Username or EDIPI
+ New Users	add a tag		Click Add
There are no per	Add User(s) Cancel		User(s)

- **NET** @ Q × ADD USERS TO YOUR CHANNEL **Channel Managers** ← Back to Ecosystem Those responsible for the overall management of the channel (limit 4) + New Users **Video Reviewers** Those responsible for reviewing video content before publication There are no pe Uploaders ∧ SPONSOR Those who can upload videos to your channel Click Use Viewer Viewer Those who can view videos on your channel
- iv. To add a unit on the channel's viewer role, click the **Viewer** button.

v. Click Add Unit and enter the RUC/MCC or the UIC. Click Add Unit when done.



- b. Remove Channel Managers, Reviewers, Uploaders, Users (Individual or Unit)
  - i. Click the check box to the left of the user that is to be removed from the channel.

VIDEOS USERS PLAYLISTS	SETTINGS		← <u>Back to Ecos</u> y	<u>stem</u>
+ New Users - Remove				
▲ REQUESTS				
There are no pending request cu	irrently.			
▲ SPONSOR				
Username		Grade	Unit	
		GS-14		
	Click the check box for			
▲ CHANNEL MANAGERS	Click the check box for the user to be removed		Init	i
Username		Grade	Unit	
		Grade W-3	Unit	
Username		Grade	Unit	
Username		Grade W-3	Unit	
Username		Grade W-3 GS-13	Unit	

ii. Click – **Remove** button at the top. A popup box will appear to ensure that the correct action is being taken.

VIDEOS	USERS	PLAYLISTS	SETTINGS				← <u>Back to Ecosystem</u>
+ New	Users -	- Rem <del>ove</del>	[	Click - Remove	]		
	STS						
There ar	e no pendin	g request curre	ently.				
∧ SPON	SOR						
	Usernai	me			Grade	Unit	

## 7. Channel Management: Playlist

## a. Adding a Playlist

i. From the channel's Management page, click the **Playlists** tab at the top of the page.

🕉 MARINER	TEC	Site Search Q
PORTAL COURSE CATALOG MY COURSES	VIDEOS USERS PLAYLISTS SETTINGS Status: All Click Playlists t	← <u>Back to CDET CHANNEL</u> Reviewer:
MY SCHOOLHOUSES LIBRARY × SELF-PACED COURSES	Total Videos: 7 Title <u>×</u> Status <u>×</u> Uploaded On <u>▲</u> Revie	ewed by <u>v</u> Uploaded By <u>v</u> Comments <u>v</u>

## ii. To create a playlist, click the **Create Playlist** button on the right of the page.

VIDEOS USERS PLAYLISTS SETTINGS	← Back to CDET CHANNEL
	Click Create Playlist button
This channel currently does not have any playlists.	

iii. Type in the title of the playlist (make sure the character count is between 10 to 100) and click the **Create** button.

ANIST	CREATE PLAYLIST	×	۹ (۵)
VIDEOS USERS	Title: Playlist 1	Type in the title of playlist	← <u>Back to CDET CHANNEL</u>
	(Duplicate playlist titles are not allowed)		Click <b>Create</b> button
This channel curre		Create Cancel	

#### b. Add Videos to Playlist

i. To add videos to the playlist click the **Add Videos** button.

VIDEOS	USERS	PLAYLISTS	SETTINGS		← <u>Bac</u> l	<u>k to CDET CHANNEL</u>
Added "P	laylist CDE1	-11		Click <b>Add</b> Video button	0 0	reate Playlist
	0 videos i≣	Playlist CD	ET	[	🗴 Delete Playlist	Add Videos

ii. To search for the video on the channel, the user can either use the **Search Video** option where the user will have to type in the video name or use the **Channel Video** option which shows a list of all the videos on the channel.





#### c. Adjust Video Order in a Playlist

i. To adjust the video order of a playlist, click the down arrow on the right side of the screen. This will be a drop down of all the videos on the playlist



## ii. Click either the up or down arrow on the right side to move the videos on the playlist.

VIDEOS	USERS	PLAYLISTS	SETTINGS			← <u>Back to CDET CHANNEL</u>
						Create Playlist
	2 Videos	Playlist CD	ET			8 ^
Colonel Jim M Deputy Conversions System	Grath an Stee Court				Click either the down or up arrow	
1 Sectored into the backware		oeditionary Ene	ergy Office Co	nducts Operational'		
2		<mark>arine Fighter A</mark> NNY.SHI	<u>ttack Squadro</u>	n 323 conducts simula		↑ ×

iii. To remove a video from the playlist, click the **Remove** button on the right.

	2 Playlist CDET		_	<b>6</b> 1	· 🔼
Colored Jim McCarth	videos I≡	Click <b>Remove</b> button to remove video from playlist	elete Playlist	O Add	Videos
1 No Calcor in Notes	<u>'Expeditionary Energy Office Conducts Operational'</u> JOHNNY.SHI				↓ ×
2	<u>' Marine Fighter Attack Squadron 323 conducts simula'</u> JOHNNY.SHI			↑	×

## d. Edit Playlist Title

i. To edit playlist title, click the edit button (pencil shape) on the right side of the playlist.

Click Edit button	Playlist
2 videos III Delete Playlist CDET III Delete Playlist CDET III Delete Playlist CDET	Add Videos

ii. Type in the title of the playlist and click save.

ļ	Type in new title of the playlist	CHANGE TITLE	×	rch Q Q
	VIDEOS USERS	Title: Playlist CDET (Duplicate playlist titles are not allowed)		← <u>Back</u> Click <b>Save</b> button
•	Column dim Modern	Save	Cancel	🛅 Delete Playlist

## 8. Channel Management: Channel Settings

## a. Edit Channel Metadata

i. From the Channel Management page, click the **Settings** tab at the top of the page.

VIDEOS	PLAYLISTS	SETTINGS				← Back to CDET CHANNEL
Status:		~	Upload Click	Settings tab	Reviewer:	~
Total Videos: 7						
Title 👱		Status 👱	Uploaded On 📥	Reviewed by 💌	Uploaded By 👱	Comments

ii. To edit the metadata, click the **Edit** button near the bottom of the page.

VIDEOS USERS	PLAYLISTS	ETTINGS			← Back to CDET CHANNEL
CHANNEL METADATA	Ą				^
Channel Title:		CDET C	HANNEL		
Sponsor:		ЈОНИИ	Y.SHI		
Channel Descrip	otion:	This cha	annel consist of videos stage across	stage1/2/3	
Channel Status:		Active	O Inactive		
Channel Privacy	. 0	Public	○ Private		
Video Ratings:		Enable	○ Disable		
Video Comment	ts:	Enable	O Disable		
CM Comment N	lotifications:	Enable	Isable		
Edit		CI	ick <b>Edit</b> button		

HANNEL METADATA		
Channel Title:	CDET CHANNEL	
Sponsor:	JOHNNY.SHI	
Channel Description:	This channel consist of videos stage across stage1/2/3	
Channel Status:	Active      O Inactive	
Channel Privacy: 🕢	Public O Private	
Video Ratings:	● Enable ○ Disable	
Video Comments:	● Enable ○ Disable	
CM Comment Notifications:	○ Enable	

- iii. Channel Title: Edits the channel title
- iv. Sponsor: To update the channel Sponsor, please submit Request Support ticket. See <u>Request Support</u> section.
- v. Channel Description: Edits the channel description
- vi. **Channel Status:** Channels can either be in an **Active** or **Inactive** status. If the channel is in an **Active** status then MarineNet users can see the channel and view the videos on it unless the channel is private. If the channel is in an **Inactive**, the channel cannot be seen by MarineNet users except for the Channel Managers and Sponsor.
- vii. **Channel Privacy:** Channels can either be public or private. If a channel is public then all MarineNet users can view the videos on the channel. If a channel is private then only the users (Sponsor, Channel Manager, Reviewer, Uploader, and Viewer) can see the videos on the channel.
- viii. Video Ratings: Enables or disables the ability for viewers to like or unlike a video.
- ix. Video Comments: Enables or disables the ability for viewers to comment on a video.
- x. **CM Comment Notifications:** Enables or disables the ability for Channel Managers to receive notifications from comments or feedback submitted by users.

#### b. Change Channel Logo and Banner

i. On the **Settings** tab, scroll down to the bottom and click either the **Change Logo** or **Change Banner**.



ii. A popup will appear. The user can select images that are available through MarineNet database or upload an image from their device. If the user uploads their own, ensure that the requirements for the image size are being adhere to.





#### 9. Upload Videos

a. On the homepage of MVS, click the Upload button on the left side of the



**b.** Check the terms of agreement and ensure the contact info is correct. If the video has FOUO, ensure to click **Yes** for the FOUO video material then choose a file.

ERIFY INFORMATION	Verify Information is correct		
Phone		Ext	
ECK TERMS OF AGREEMENT By checking this box,I declare <u>Content.</u>	e that I have read, understand and meet the terms regarding Prohibited	Click the Terms of Agreement check boxes	
By checking this box,I declare <u>Copyrighted</u> material.	that I have read, understand and meet the terms regarding Fair Use /		
<u>Copyrighted</u> material.	e that I have read, understand and meet the terms regarding <u>Fair Use /</u> ial? If you don't know or you are unsure, read this <u>information to verify</u>	If the video has FOU click <b>Yes</b> but if not then click <b>No</b>	

c. Once the file has been selected, a new page will populate for user action. The required channel needs to be selected for the upload. Note: if the user is a channel manager, then the video will automatically be approved when uploaded and there will be no need for reviewer approval. Also the following actions are required; enter the title of the video, the category that it will fall under, keywords, and video descriptions. The keywords is important because it will help with users to search specific videos. Once done click Submit Video at the bottom right. A confirmation email will be sent to the user's email that is associated with MarineNet. The video will take 20-30 minutes to encode and uploaded to the channel. The upload time can vary due to the size of the file, data throughput, network security measures, and latency.

**Important**: Please do not click submit until the video has uploaded completely which can be seen at the top of the page.

Navigating away or o	closing the browser may sto	p the upload p	process.	
	419	%	Click the dropdown arrow and select your channel that you want to upload	
SELECT A CHANNEL				^
Ripper Academy		1		~
ENTER METADATA	Type in <b>Title</b> of video.			^
Enter a title		-		
Announcement				$\sim$
Select Category (1 or more)	Communications & Technology  Physical Training Munitions Ground Warfare Aerial Warfare Administration Logistics Regulations & Ceremonies Medical & Safety Other Cyber		Select which Category your video falls under	



#### 10. Submit Request Support Ticket

#### a. Help Center

- i. If the user is experiencing any issues with MVS or needs to request for a Sponsor change then a **Request Support** ticket can be submitted.
- ii. Click the **Help Center** button on the left side of the page.



iii. The MVS Help Topic page will open. To submit a ticket, click the **Request Support** button on the left side of the page.

Course Catalog Proctoring	Problems Uploading Vi	ideo			~
Account Management					_
Contact Information	Channel Management	Questions			~
MarineNet Video Services (MVS)	Channel Management				×
Library		Click <b>Request</b> Support button			
Notifications	Video Review Process	chek nequest			$\sim$
Modify Screen Display		Support button			
Testing		Support Satton			
Regions	Additional Questions				$\sim$
Courses/Curricula					
Requests					
Frequently Asked Questions					
REQUEST SUPPORT	LINKS AND RESOURCES				
REQUEST SUPPORT		Official Links USMC Official Website	Social Media USMC Facebook	Assistance & Help Veterans Crisis Line	

iv. Ensure user information is up to date. Select the Location of user, choose MVS in the Support Category, and please provide a Detailed Description of the issue or request for MVS. Once ready click Submit. Help desk personnel will respond to the user's request when available.

Ensure POC information is correct	PORT REQUES	Т	Middle Initial
	Last Name*		MarineNet Username*
Choose current	Phone Number*		ر Email*
Location	Location*		
Choose <b>MVS</b> for <b>Support</b>	Support Category*		✓
Category	Detailed Description*	Provide Detailed Des and Attachmer	
Click Submit	Optionally attach one image or docum Attach Submit Reset	eent file less than 5 MB in size. Accepted	file types are: .png, .jpg, .jpeg, .gif, .bmp, .doc, .docx, and .pdf.

#### 11. Reference MarineNet Library Material in Video

- a. The MarineNet Library houses educational, training, course, and reference materials about professional and personal topics for users to access, download, and/or save. These materials can be referenced in a video on MVS for users to download and use in conjunction with the video. In order to include references in a video, a user must be a Library Folder Manager and also a MVS Channel Manager. For more information on the Library, review the Library Help Pages on the MarineNet Help Center.
  - i. As a Channel Manager, go to the Manage page of the channel by click the **Manage** button in the top right corner of the page.



ii. On the **Video** tab section, click the video **Edit** (pencil) button to the right side of the page for the video that Library reference material will be added.

tatus:		Uploader:		Reviewer:		
All	~		~	•		
otal Videos: 7						
Title 💌	Status 💌	Uploaded On 🔺	Reviewed by 👱	Uploaded By 💌	Comments 💌	
U.S Navy Chaplains Reserve for Weapons and	Active	2/28/2017 11:36:01 AM	JOHNNY.SHI	JOHNNY.SHI	1	Ó
Tactics Instructors Course						
<u>Shoot, Move, Communicate2</u>	Active	2/28/2017 10:55:34 AM	JOHNNY.SHI	JOHNNY.SHI	0	-
Shoot, Move, Communicate	Deleted	2/28/2017 10:25:45 AM	JOHN Click Ed	it 🗉 🚽	0	Ó
Training The Trainer Making of a WTI	Active	2/28/2017 10:18:09 AM	buttor	HI	0	Ø
Marine Fighter Attack Squadron 323 conducts simula	Active	2/27/2017 2:23:41 PM	инос	HI	0	Ø
Expeditionary Energy Office Conducts Operational	Active	2/27/2017 2:08:49 PM	JOHNNY.SHI	JOHNNY.SHI	0	Ø
	Deleted	2/27/2017 1:55:24 PM	JOHNNY.SHI	JOHNNY.SHI	0	Ø

iii. On the Info and Settings tab, scroll down until Reference Material section is found.

William Brits Days and the		Channel: CDET CHANNEL Playlists: ↓ 1 ♥ 0 ↔ Share
	0:16/0:35 🄛 📢	Contraction of the second
Problems with Video	About the review process	Set As Featured Video For MVS Home Edit Thumbnail
		Download
eference Material		
Title	Descri	ption

iv. Click the Add button in the Reference Material section.

Reference Material	Click <b>Add</b> button	Download
Title +	I	Description

v. The **Associate Library Material** popup will appear. To reference a Folder from the Library, the user can either paste the **Library Material URL** from the Library Folder, type in the **Title** of the reference material, or type in the **Keywords**.

	Associate Library Material	×	Site Search
and the	Library Material URL	100	Contact Email: <u>shi johnny@bah.com</u> Contact Phone: <u>321312312312</u>
	Paste the material's full URL. Title		Reviewed By: JOHNNY.SHI Duration: 0:35 Video Id: 32f9fde5-45ef-4755-b57b-b548a0c8cf1d
a la	Keywords		Filename: Shoot, Move, Communicate.mp4 Channel: CDET CHANNEL Playlists:
		Search	I I I O I Stare     Set As Featured Video For CDET CHANNEL
		Add Cancel	Set As Featured Video For MVS Home     Edit Thumbnail

vi. To access the **Library Material URL** from the Library Folder, click the Library link on the left side of the page which will bring drop menu down. Then click **My Folder** 



vii. On **My Folder**, click the folder where the reference material is located.

My Folders					Request Folder
	Logo	Title	Active	Private	Materials
্ ম			Click I	older	
1	<b>(2</b> )	CDET	link b	utton	2
1	۲	Test Folder ET			0

viii. Click on either the subfolder or the file that is going to be referenced in the video. Then click on the **Copy File URL** or copy the browser URL that the user is currently on.

	<b>CDET</b> College of Distance Education				Go Back Add Material Manage
	Title	Description	Materials	Files	Downloads
	1	1	0	0	0
	Kristen's subfolder	Click Subfolder	0	0	0
ľ	<u>L1</u>	or <b>File</b> link	-	13	0
2	<u>Test file</u>		-	1	0

			Description L1	
			Folder CDET	
			Keyword(s) L1	
			Category(s) Communications FOUO false	
			Uploader TORREY.ROGERS	
			Sponsor Name torrey.rogers	
			Sponsor Email rogers_torrey@bah.com	
				Click Copy File
TORREY.ROGERS   0 Downloads	<b>1</b>	🃭 0 🅐 Share	🕹 Download All Files	URL link button
ORREY.ROGERS   0 Downloads	B 0	🃭 0 🏾 🏕 Share	🛓 Download All Files	
	ه و Size	0 Share Downloads	Lownload All Files	
ORREY.ROGERS   0 Downloads ile name Dindex.htm			Actions	
ile name Bindex.htm	Size	Downloads	Actions	<b>URL</b> link button
ile name	<b>Size</b> 1.1 KB	<b>Downloads</b> 0 Downloads	Actions	URL link button

ix. After copying the URL, return back to the edit settings on the video on MVS. In the Associate Library Material popup, paste the URL in the Library Material URL box. If the user knows the title of the reference material, then the title can be entered vice using the URL. Click the Search button so the system can search for the file.

			Site Search	h
	Associate Library Material X	Pa	ast URL in the	
	Library Material URL	Libra	ary Material URL	HA om
Problems with Video	https://s1portal.marinenet.usmc.mil/content/mnet-portal/en/li			
	Paste the material's full URL.	Edit	humbnail	
	Title			
		Dow	Click Search	
	Keywords		button	
Reference Material		<u> </u>		
Title	Search			
+				
	Add Cancel			

x. After clicking **Search**, the file will show in the bottom of the popup. Click the S**elect** button to the right of the file and then click **Add**.

	Associate Library Material X	Site Search
Problems with Video	Library Material URL https://s1portal.marinenet.usmc.mil/content/mnet-portal/en/lil Paste the material's full URL. Title Click Select button Search	Filename: Shoot, Move, Communicati Channel: CDET CHANNEL Playlists: 1 1 1 0 A Share Set As Featured Video For CDET CH Set As Featured Video For MVS Hor Edit Thumbnail Click Add
Material Title	Test file           Add         Cancel	button

xi. The file from the Library is now associated with the video on MVS. Users can now download the file as reference material.

	Problems	with Video	About the review process	Set As Featured Video For MVS Home Edit Thumbnail Download
Reference Material				
		Title	Description	
	â	Test file	Testing	
	+			

#### 12. Troubleshoot

#### a. Poor Quality Video

- i. If the quality of a video is poor and grainy then there are processes that can be taken to fix the clarity of the video.
- ii. On the video player, click the pause button and let the video sit for a few seconds and then click play.



iii. If that doesn't work, click the Video Quality button in the top left corner of the screen.



SHOOT, MOVE, COMMUNICATE2

iv. Select a higher video resolution and allow the video to reset before clicking play.



## b. Video not Uploaded

- i. If a video was uploaded successfully, the user should have received a video upload confirmation email from MarineNet. If the email was received then the video was uploaded successfully but still the video will need to go through encoding process before being accessible on MVS. If the video is not seen on the channel that it was uploaded too, please give the system 24 hours to see if the video encoding process was possibly delayed. After 24 hours, reattempt to upload the video again to MVS. If no success, submit a <u>Request Support Ticket</u> which can be found in Section 10 of this guide.
- ii. If an email was not received, please give the system an hour to see if any updates the video upload is confirmed. If not, reattempt to upload the video again and if there is no success submit a <u>Request Support Ticket</u> which can be found in Section 10 of this guide.