

(For Mac Users)
Microsoft Remote Desktop Application
for EDU's Azure Virtual Desktops
Installation Instruction



Information Technology & Education Technology

30 OCT 2023

Document Change History

The following table is a record of changes to this document. Version numbers are in X.X format. The numeral to the left of the decimal point indicates a major revision, and the numeral to the right indicates a minor revision.

Major Revision: intent or process changed to such an extent that previous version is obsolete. Alternatively: 20 minor revisions are treated as a major revision (e.g., 1.18, 1.19, then 2.0).

Version	Date	Author / Editor	Document Owner	Change Description
1.0	20231026	Rafe Croce	Kelvin Freeman	Initial Draft
1.1	20231030	Gary Montgomery	Kelvin Freeman	Put into Template. Technical Writer Review.

Table of Contents

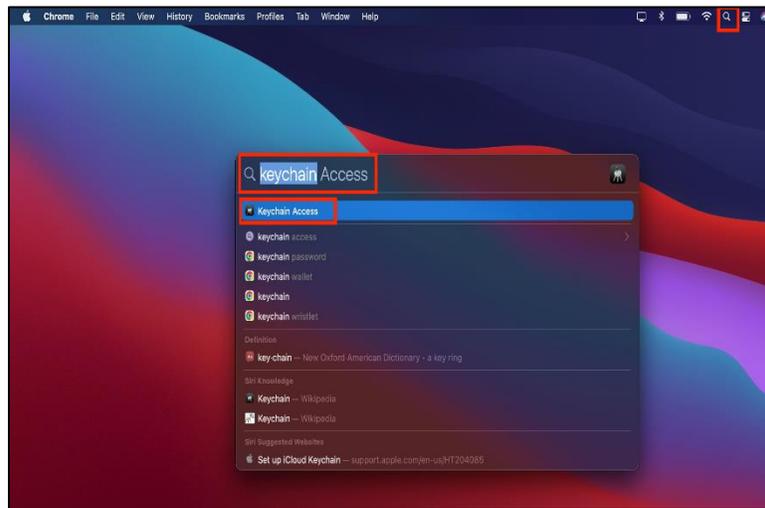
1.	INTRODUCTION	1
2.	PREREQUISITES.....	1
3.	INSTALLATION	4
	APPENDIX A REFERENCES.....	A-1
	APPENDIX B ACRONYMS, ABBREVIATIONS, AND DEFINITIONS	B-1

1. INTRODUCTION

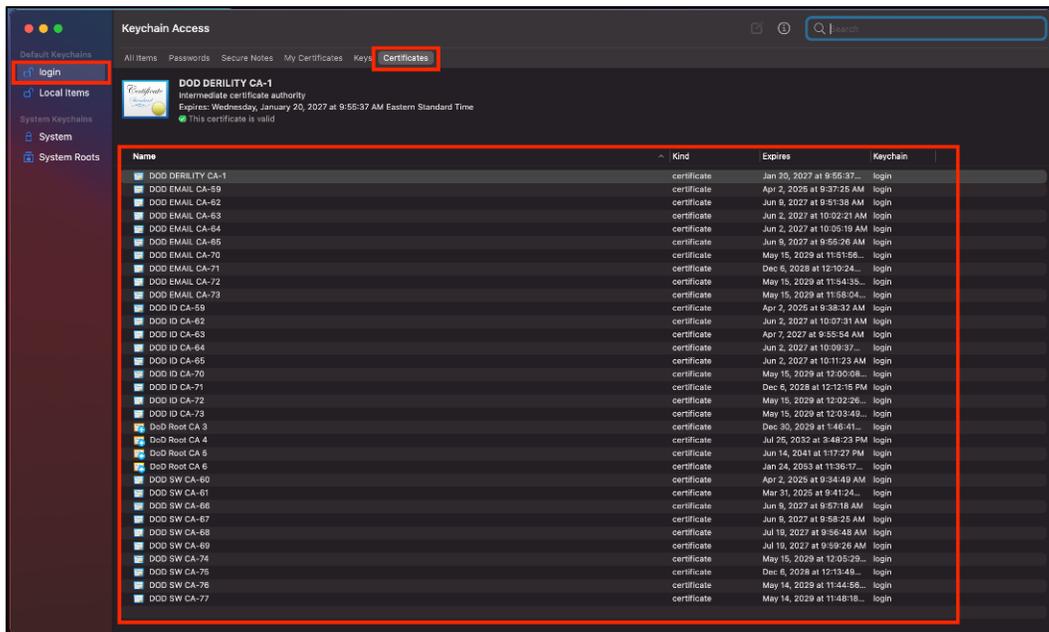
This document is for Mac users. It provides step-by-step instructions and illustrations for downloading the Microsoft Remote Desktop application and, if necessary, troubleshooting installation.

2. PREREQUISITES

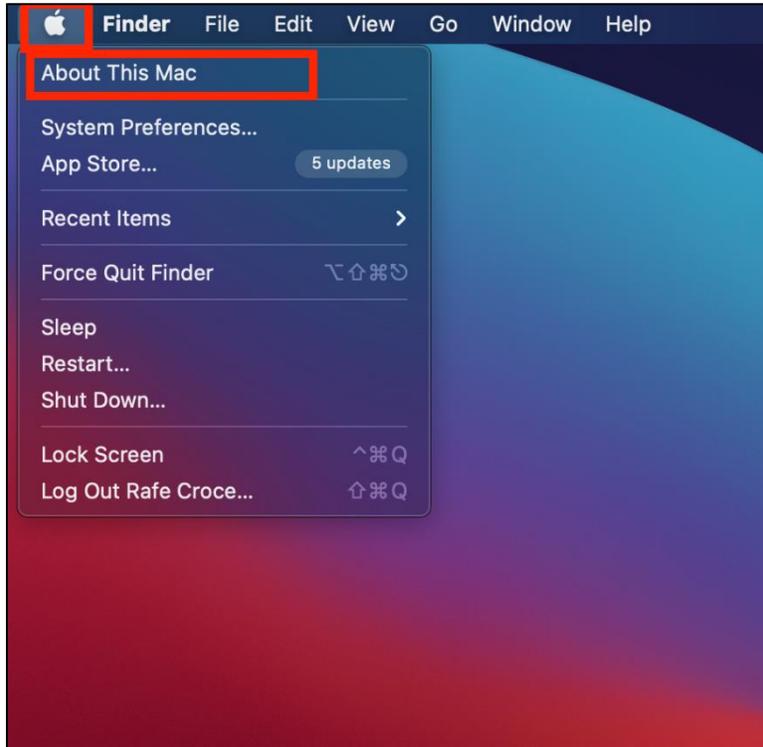
- a. Ensure that you have all necessary DoD certificates installed on your Mac. To check, select the **search icon** (top-right corner of screen), and search for “Keychain Access.”



- b. Once **Keychain Access** opens, select **login**. Then, select the **Certificates** tab.



You need to make sure that your Mac is reading your common access card (CAC)/Smart card.
Select the **Apple icon**, and then select **About this Mac**.



c. A new window will appear. Select **System Report**.

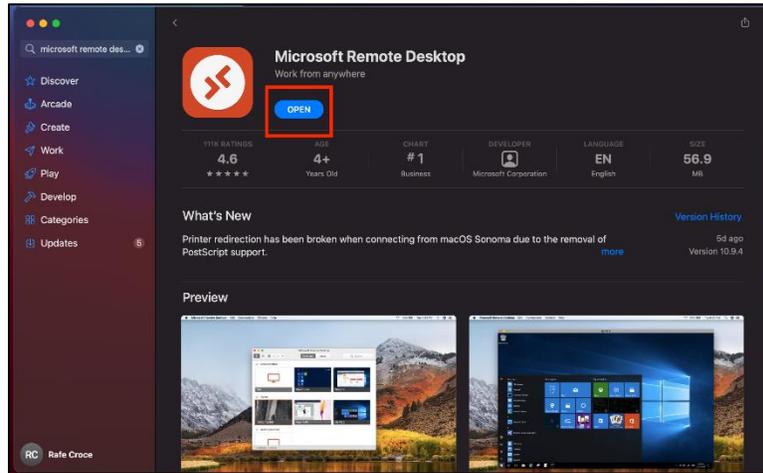


3. INSTALLATION

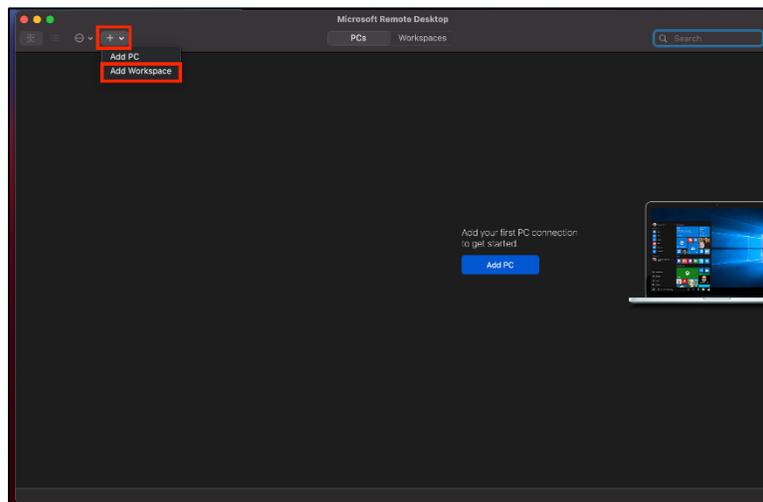
- a. Use the link below to download the Microsoft Remote Desktop app from the AppStore.

<https://apps.apple.com/us/app/microsoft-remote-desktop/id1295203466?mt=12>

- b. Install the application. Once the application finishes installing, select **Open**.

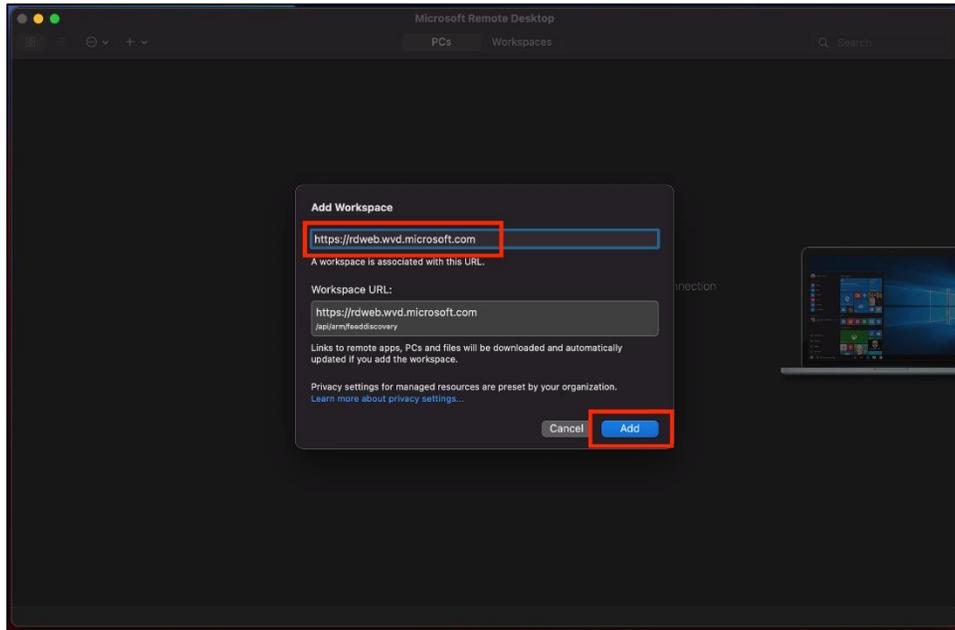


- c. When the application opens, select the **+** icon, and then select **Add Workspace**.

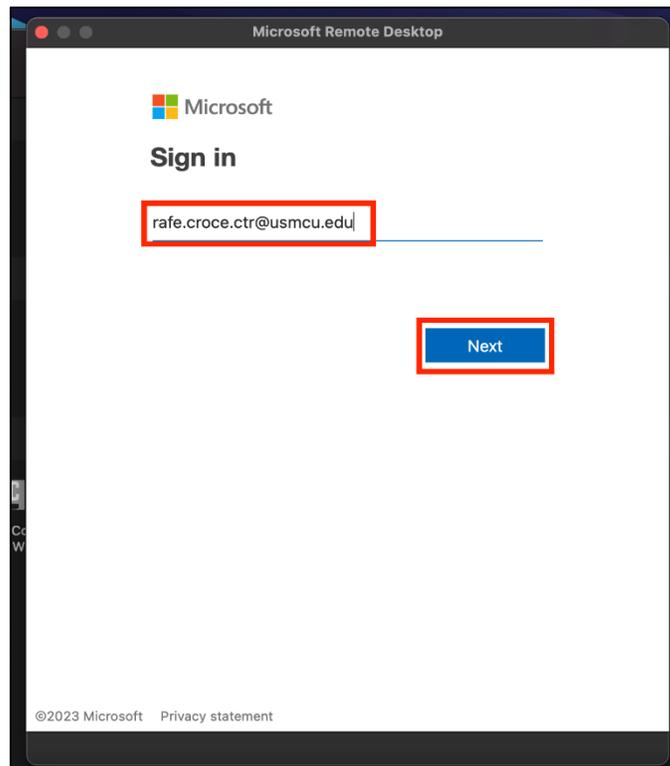


- d. A new window will appear. Copy and paste the uniform resource locator (URL) below into the **Add Workspace** window, and then select **Add**.

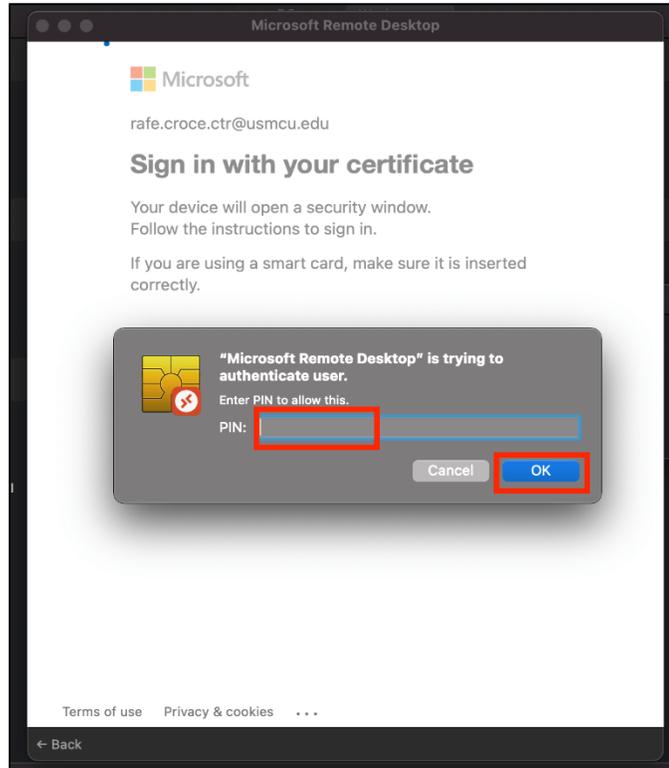
URL: <https://rdweb.wvd.microsoft.com>



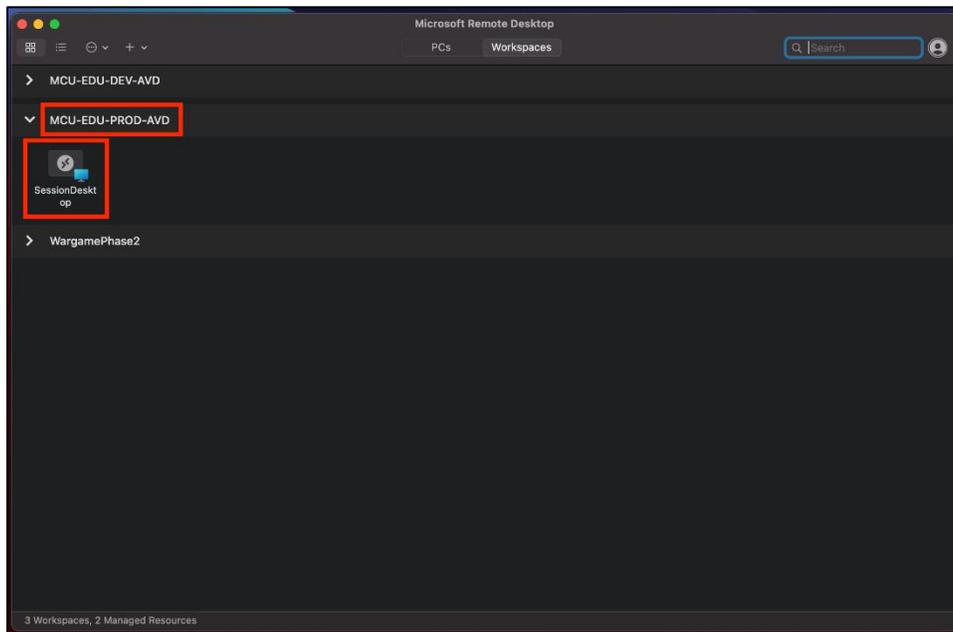
- e. A new window will appear, prompting you to sign in. Enter **your EDU email address**, and then click **Next**.



- f. Select your **CAC certificate**, enter your **CAC personal identification number (PIN)**, and click **OK**.



- g. After signing in, your workspace will appear. To access your virtual desktop, under **MCU-EDU-PROD-AVD**, double-click **the computer icon**. You will automatically sign in to the virtual desktop.



APPENDIX A REFERENCES

Title or Description	Date	Location
N/A	N/A	N/A
N/A	N/A	N/A
N/A	N/A	N/A

APPENDIX B ACRONYMS, ABBREVIATIONS, AND DEFINITIONS

Term	Definition
CAC	Common Access Card
MCU	Marine Corps University
PIN	Personal Identification Number
URL	Uniform Resource Locator